SWOT ANALYSIS PATERSON CENTRAL DISPATCH

STRENGTHS **OPPORTUNITIES CAPITALIZE** INVEST Interest in Community Safety New Contract coming with higher pay **BUILD** New Interest in technology A desire to be better Their new inclusion in the process Experience New Facility Coming/Excitement Improved Respect from the Administration New CAD system/New Technology **New Promotions MATCH CAN THEY COMBAT?** Rapid loss of staff due to low pay Slow change Low pay growing over 3 years Slow hiring of staff No Per Diem Employees Past feeling of uselessness **Excessive Overtime** Personnel Division upon merger Lack of Supervisory experience New shift schedule Past emotional incidents with no CISD SHORE UP / IMPROVE ON **IDENTIFY**

WEAKNESSES

THREATS